

NCC and CCG Joint Commissioning Intentions 2018/19. End of Year Update

Commissioning Activity and Scope	Rationale	Outcomes of work undertaken and impact on citizens	Annual Value of Contracts	Funding Source	Savings Made	Portfolio Holder
1. People in Nottingham adopt and maintain Healthy Lifestyles						
No joint reviews						
2. People in Nottingham will have positive Mental Wellbeing and those with serious mental illness will have good physical health						
<u>New</u>						
2a. Develop an Integrated Mental Health Accommodation Pathway <u>Strategic Review</u>	There has been a recent agreement between NCC, CCG and Notts Healthcare Trust to review current provision for people with mental ill health and explore a more integrated and cost effective approach to the health and care delivery system. Detailed scope of the work is to be determined	<p>This review has not progressed due to recent re-structures and the capacity within the CCG to undertake a joint review.</p> <p>Further work on this area has now been refocused to consider the mix of services commissioned by NCC for people with a social care need relating to their mental health. This work will follow up on areas of opportunity identified through engagement with Adult Social Care teams to date and produce recommendations for future commissioning of services and the development of clearer pathways and arrangements for access in the summer of 2019.</p> <p>The review will consider the mix of services and pathways needed to support the Better Lives, Better Outcomes approach to recovery. Pathways between NCC and CCG commissioned services will be considered where possible.</p>	<p>£1.15m HRS</p> <p>Wider NCC and CCG spend on MH</p>	HRS, ASC CCG	None	Cllr Webster
<u>Continuing</u>						
2b. Support 'Future in Mind' Transformation Plan (including CAMHS work)	'Future in Mind' is Government Guidance on promoting, protecting and improving children and young people's mental health and wellbeing.	An Emotional Health and Resilience Charter has been developed as a way for schools to demonstrate their commitment to support the mental health and emotional wellbeing and resilience of their pupils. The charter reflects good practice in promoting EHWP and in the last 6 months (lifetime of the programme), 14 schools have signed up to working towards it.	<p>Section 75 NCC= circa £728k</p> <p>CCG=£726k</p>	NCC CCG	None identified. Any savings would need to be jointly agreed	Cllr Webster

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<u>Implementation of National Guidance</u>	<p>The Nottingham and Nottinghamshire Local Transformation Plan 2015-20 focuses on 5 key areas</p> <ul style="list-style-type: none"> • Promoting Resilience, Prevention and Early Intervention • Improving Access to Effective Support • Accountability and transparency • Developing the workforce 	<p>Mental Health First Aid (MHFA) training aims to equip the children’s workforce with the skills to recognise when young people are showing early signs of emotional distress and to support them appropriately.</p> <p>Over the last year, 250 practitioners have attended the 2-day training and 83 have attended the 1 day training. 37 schools now have at least 1 member of staff trained.</p> <p>SHARP offer self-harm clinics in 20 Secondary Schools every month including:</p> <ul style="list-style-type: none"> • Assemblies to understand self-harm • Workshops relating to managing exam stress • Support groups for young people who identify as transgender/non-binary • Support and resources for teaching staff <p>MH:2K is a trained group of young people who engage with their peers through consultation sessions relating to MH and EHWB.</p> <p>So far, 20 young people have been trained and have engaged with over 500 of their peers. This has resulted in a written report detailing recommendations for a number of settings, including services and schools, on how to improve their practices to promote positive mental health and reduce stigma.</p>				
<p>3. There will be a Healthy Culture in Nottingham in which citizens are supported and empowered to live healthy lives and manage ill-health</p>						
<p><u>New</u></p>						
<p>3a. Review Residential Provision including Nursing</p>	<p>A full scoping of activity in relation to residential provision is required in light of the following:</p>	<p>The analysis phase of the work has been completed and there is ongoing engagement work with practitioners and providers.</p> <p>The decision has been made to align rather than integrate with</p>	<p>NCC circa £57m</p> <p>CCG circa</p>	<p>NCC CCG</p>	<p>No targets set in MTFP Focus of review is on</p>	<p>Cllr Webster</p>

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<p>Care</p> <p><u>Strategic Review</u></p>	<ul style="list-style-type: none"> Recent work on a fair pricing structure A focus on a Care, Support and Enablement approach Developing outcomes for residential provision The need for capacity considerations for Nursing homes Development of more outcome based contracts 	<p>the County.</p> <p>A governance group has been established and the project group is meeting 6 weekly. There are also additional 6 weekly meetings with the CCG.</p> <p>Impact on citizens Not yet realised</p>	<p>£10.3m</p>		<p>controlling escalation of higher cost packages</p>	
<p>3b. Review of Reablement Provision</p> <p><u>Strategic Review</u></p>	<p>Reablement Services commissioned by health and social care are currently aligned but are not fully integrated. Reablement is a key mechanism for reducing Delayed Transfer of Care (DTC). A fully integrated pathway should create efficiencies and improve system flow.</p>	<p>The decision was made not to pursue this Workstream. Instead, a separate piece of work is taking place regarding Homecare Transformation</p>	<p>NCC circa £3.2 m</p> <p>CCG Reablement £2.7m</p>	<p>NCC CCG</p>	<p>None</p>	<p>Cllr Webster</p>
<p><u>Continuing</u></p>						
<p>3c. Implement the new 0-19s Children's Public Health Contract.</p> <p>Start the process of integrating the 0-5s workforce through the development of 8</p>	<p>Amalgamating five contracts incorporating Health Visitors, Family Nurse Partnership, Breast Feeding Peer Supporters, Children's Nutrition Team and Public Health Nurses into one overarching contract to maximize efficiencies.</p>	<p>A strong multi-agency Governance structure has been established to steer the integration and to support the System Change objective of the Small Steps Big Changes Programme. The Board is chaired by Councillor Mellen.</p> <p>4 Workstreams have been established to lead key elements of the integration:</p> <ul style="list-style-type: none"> Places: Aims to review and identify appropriate venues, linked to the 8 CDG areas to deliver an accessible, integrated community-based service. 	<p>£9.3m pa</p>	<p>PH</p>	<p>300k pa</p>	<p>Cllr Mellen</p>

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<p>area teams</p> <p><u>Implementation of new service</u></p>	<p>This Integrated Children's Public Health Service (ICPHS) will work with our internal Early Help Service 0-5s in an increasingly integrated way with a shared outcomes framework and indicator set.</p>	<ul style="list-style-type: none"> • Practice: Aims to develop and deliver integrated, evidence-based programmes that guide and equip 0-5 practitioners to improve outcomes for children and their families in Nottingham City • People: Aims to develop a unified 0-5s workforce that delivers services to families confidently and competently through a shared set of values and a consistent evidence-based approach • Performance: Aims to develop a performance framework and data set to reflect the integrated approach to service delivery and enable progress to be monitored <p>All workstreams have made progress towards meeting their aims. Some changes have started to be implemented, such as the movement of staff into new, shared locations, whilst others will take longer to be realised and will be implemented incrementally.</p> <p>Impact on citizens: The benefits of closer working will be evidenced once the changes are implemented. The overarching aim is to provide a more consistent, evidence-based service for 0-5s, with families experiencing fewer handovers from one professional to another and receiving a service that is easy to access. This was a key outcome of the parent consultations undertaken through the Child Development Review</p>				
<p>3d. Implement the new Homecare model to increase efficiencies</p> <p><u>Implementation of new service</u></p>	<p>The previous system did not have sufficient capacity to support the increased demand; there were pricing issues and the Framework of Accredited Providers expired in December 2017, which meant a new one was needed.</p>	<p>A review of the Accredited Providers contract took place. It was confirmed with legal and contracts that the current contract could run until December 2019. The decision about what to replace this with has been deferred until may, following the outcome of the Homecare transformation work.</p> <p>A range of initiatives were established through the Winter pressures funding including:</p> <ul style="list-style-type: none"> • A new contract to provide additional homecare • Incentivisation of workforce for leads • Additional Assistive Technology capacity • A new volunteer service 	<p>Circa £14 m external</p>	<p>ASC</p>	<p>None</p>	<p>Cllr Webster</p>

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		<p>Impact on citizens: The Winter pressures initiatives supported more citizens to receive homecare in a timely fashion and to maximise their independence</p>				
<p>3e. Integrate the Commissioning of Health and Social Care Adult Provision through the Better Care Fund (BCF)</p>	<p>The BCF supports integrated provision between Health and Social Care with a particular focus on Delayed Transfers of Care (DToC) from hospital to the community</p>	<p>Ongoing input to the BCF and iBCF including the development of new governance arrangements.</p> <p>Implementing agreed savings for 2018/19 and identifying savings for 2019/20</p> <p>Impact on citizens: The BCF continues to deliver core adult social care provision as well as a range of integrated services which support citizens to maximise their independence.</p>	<p>BCF circa £25m</p> <p>iBCF £11.72 m</p>	<p>BCF</p>	<p>£1.5 million</p>	<p>Cllr Webster</p>
<p>3f. Implement the new Advice and Support Services contract (including Keyworker Service, SEND Engagement and link with the LiON Directory)</p> <p><u>Implementation of new service</u></p>	<p>The new service rationalises a number of contracts into one overarching contract to meet the statutory requirements within the SEND reforms and ensures support for the Education and Health Care Plan process is sustainable.</p>	<p>The new combined service is in place offering a single point of contact for information, advice and support for children/young people with SEND and their parents/carers. The service supports the fulfilment of statutory duties towards children and young people with special educational needs and/or disabilities, and their families, under the Children and Families Act 2014 and the SEND Code of Practice 2014.</p> <p>A new website combining both Iris and Ask Us Nottinghamshire is now live. The website includes a new young people's zone to support access by young people, in line with SEND reforms. This enables more citizens to find relevant information via the website, and utilise the online contact function, increasing capacity in the service.</p> <p>The new service model reduces duplication of management costs and provides a more efficient service. The service is targeted to provide support in line with the needs of the family. This has further improved capacity in the service and reduced waiting times for support.</p> <p>Engagement is part of the core service and feeds into the development of IASS provision.</p>	<p>£97k pa</p>	<p>Nottingham City Council contribution only</p>	<p>None- due to implementation issues with the contract it was not possible to deliver an in-year saving</p>	<p>Cllr Webster</p>

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		<p>Impact on citizens: The combined website enables citizens to find information more easily, with frequently asked questions available on the website to avoid citizens needing to contact the service wherever possible. The new 'youth zone' is designed in consultation with young people to be more youth-friendly - young people are able to use the service themselves, independently of their parents/carers, to have greater choice and control over their own education and futures. Families with lower levels of support needs have easier access to the service. The service improves self-efficacy by enabling families with lower levels of need access appropriate support without the need for formal assessments, All families contacting the service benefit from reduced waiting times for support.</p> <p>The voice of the citizen is captured through engagement and feeds into service development. Single point of contact for information, advice and support for children/young people with SEND and their parents/carers, reducing confusion and supporting easy identification of support. The service has supported over 10,000 citizens since August 2018.</p>				
<p>3g. Implement the revised service model for Assistive Technology <u><i>Implementation of new model</i></u></p>	<p>Implement the revised service delivery models within Telecare, Telehealth and Dispersed Alarms.</p> <p>Realign the service provision to achieve Adult Social Care priorities.</p> <p>To deliver within reduced budget envelope.</p>	<p>The new contract arrangements were implemented with Nottingham City Homes to target provision at citizens in receipt of an ongoing Adult Social Care package. Of those no longer eligible, there was a 55% take up of the service on a self-funded basis.</p> <p>Further savings targets were identified for 19/20 and work was undertaken between the NCC, the CCG and NCH to deliver these whilst minimising impact on the citizen.</p>	<p>Dispersed Alarm contract in 18/19 £121k</p> <p>Telecare / Telehealth contract in 18/19 £534.4k</p>	BCF	£564,599	Cllr Webster

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		<p>Impact on citizens:</p> <p>Services are targeted to meet the requirements of those with the highest need.</p> <p>Citizens have the option to continue to fund provision at a discounted rate for the delivery of high quality alarm provision.</p>				
<p>3h Support the Transforming Care Partnership</p>	<p>The partnership between NCC, the County and the CCGs is working to minimise the number of citizens with learning disabilities and/or autism who are inappropriately in secure accommodation and to ensure appropriate community provision is in place to meet the needs of this cohort.</p>	<p>The partnership has continued to see the movement of citizens from long stays in hospital to home. Work is taking place to shape the future services that will be required. Discussions are still taking place to confirm long term funding arrangements.</p> <p>Impact on citizens:</p> <p>Citizens are supported to leave hospital and move to appropriate step-down accommodation. Provision is available to enable citizens to be supported in the community and to reduce the risk of escalation of need.</p>	<p>Provision does not relate to specific contracts</p>	<p>ASC</p>	<p>None-requirement to move people with LD/Autism from longer term hospital care represents a cost pressure</p>	<p>Cllr Webster</p>